

# ARE YOUR CUSTOMERS REGISTERED?

Residents and businesses in the cities of Dunwoody, Johns Creek and Sandy Springs **MUST** register their alarm systems. It's the law.



## ALARM COMPANY REQUIREMENTS:

- Notify departments of a new alarm system prior to activation.
- Provide your alarm user with notice of the ordinance and registration requirements and instructions on registering their system.
- Provide verbal and written instructions to alarm users about alarms system operations.
- Make two phone calls in an attempt to verify the validity of an alarm activation prior to calling ChatComm 9-1-1. (Fire, hold-up and panic alarms are excluded from this requirement).
- Provide the permit number and the two phone numbers called in your attempt to verify the alarm when calling ChatComm 9-1-1.
- Provide an electronic list quarterly of all monitored alarm systems in each jurisdiction.

## GENERAL REQUIREMENTS:

- All monitored alarmed locations must register annually.
- Fire alarmed locations must be registered in Johns Creek and in Sandy Springs.
- There is no fee to register alarm systems. (Commercial alarmed locations must pay a \$25 registration fee annually in Dunwoody).
- The first two false alarms are free. There is a graduated fine schedule for excessive false alarms starting at \$50 and moving up to \$500. In Johns Creek, there is a \$250 fine for the second false fire alarm.
- There is a \$100 fine for failure to register an alarm system.



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